



Concept Program FRAM training

Date: October 10th & 11th 2019
Location: Zaal 3.6, Schola Medica, Orteliuslaan 750
 3528 BB Utrecht

Time	Program October 10th
08.30 – 09.00 hr.	Welcome
09.00 – 09.30 hr.	Introduction pilot & training <i>Brief introduction to the pilot</i>
09.30 – 10.45 hr.	Changing the approach <i>Insight in the differences in approach between the traditional view of safety called Safety I an the view on safety based on resilience engineering called Safety II</i>
10.45 – 11.00 hr.	Break
11.00 – 12.30 hr.	The ETTO principle <i>The ETTO principle refers to the fact that people (and organisations) as part of their activities frequently have to make a trade-off between the resources they spend on preparing to do something and the resources (primarily time and effort) they spend on doing it.</i>
12.30 – 13.15 hr.	Lunch
13.15 – 14.30 hr.	Work-as-imagined versus Work-as-done <i>We talk about the differences between WAI and WAD. How the blunt end believes work happens or should happen and what the people have to do to get the job done in the actual situation</i>
14.30 – 14.45 hr.	Break
14.45 – 15.30 hr.	The method FRAM <i>Introduction to the Functional Resonance Analysis Method or FRAM. It provides a way to describe outcomes using the idea of resonance arising from the variability of everyday performance.</i>
15.30 – 16.15 hr.	Experiences from a Dutch FRAM project <i>A Dutch hospital will share their experience with the implementation of FRAM in their hospitals. Ziekenhuis volgt</i>
16.15 – 16.30 hr.	Wrap up for the day



Time	Program October the 11th
08.30 – 09.00 hr.	Welcome
09.00 – 10.00 hr.	FRAM and the pilot <i>Lessons learned & tips from Jeanette Hounsgaard based on the implementation of FRAM in the hospitals of Southern Denmark. Discuss the next steps for the pilot.</i>
10.00 – 11.00 hr.	Working with the FMV Visualizer <i>Tips & tricks how to get the most out of working with the FRAM Model Visualizer</i>
11.00 – 11.15 hr.	Break
11.15 – 12.30 hr.	FRAM, let's put it into practice <i>We put the theory into practice and build our first FRAM</i>
12.30 – 13.15 hr.	Lunch
13.15 – 14.30 hr.	FRAM, let's put it into practice <i>We put the theory into practice and build our first FRAM</i>
14.30 – 14.45 hr.	Break
14.45 – 15.30 hr.	Insights after building a FRAM <i>What do you see in the FRAM model and how do you make the variability visible</i>
15.30 – 16.15 hr.	Time for remaining questions <i>Time to get remaining questions answered, problems addressed and solved</i>
16.15 – 16.30 hr.	Wrap up